

Coronavirus Update

POSTED: APRIL 24, 2020

Attn: MHT Employees, Customers & Vendors

Material Handling Technologies (MHT) is open for business during normal business hours (Mon. – Fri., 8 a.m. – 5 p.m.). Please contact our main office (919-388-0050) or your local sales rep (<https://www.materialhandlingtech.com/about/locations/>) if we can be of assistance in any way.

We at MHT are closely monitoring the Coronavirus situation and following the advice of health authorities to make sure all of our employees, clients and vendors remain safe. We are committed to delegating our resources to provide you with updates to any changes in production, delivery or installation schedules. While we are an essential business, and operating during normal business hours, we also recognize that these are uncertain times. We do not currently foresee any impact to our hours of operation or product offerings, but should any changes occur we will notify you as soon as possible. Our customers and employee's health and safety are our top priority. You can trust us to remain diligent in our practices.

We are continuing to observe what countermeasures are being implemented by various governments to control the spread of the virus, and how this may or may not impact us as a company. Keeping in mind that the health of all those part of the immediate and extended MHT family is our number one priority, we will continue to comply with code and regulation as it is recommended by our local, state and federal officials. Wherever possible, it is our desire to mitigate any impact on our customer base. We appreciate the longstanding relationships with all of our clients and we understand the importance of keeping our customers' operations running to support critical logistics needed by the public. It is a top priority for us (next to the health of those within and around MHT's network).

If any delays due to the Coronavirus should become imminent, we will promptly notify our customers of these impacts. Please continue to check here for any updates.

Additionally, for your safety as well as our employee's safety we request the following policies for any appointments that involve personal contact:

- **Do not shake hands**
- **Remain a safe distance away (6 ft or more)**
- **Please notify our office if you or anyone in your operation has not been well.**
- **We will wipe surfaces and tools with disinfectant wipes after all service calls or installations, and wash our hands between appointments.**
- **We will not send anyone to your facility that is showing any signs of illness, fever, or have any family members that have any illness as well.**

If you have any reservations about a site visit or installation simply give our office a call, we will work with you to make sure you are comfortable with all aspects of the work we perform.

Thank you for your support, understanding and patience.

Sincerely,